

Apr 15, 2020

## WE ARE HERE FOR YOU!

The Taddle Creek team felt it was important to reach out to our patients to let you know that we are thinking of you and here to help.

We realize that these are strange and stressful times and we are all trying to navigate the current situation safely and sanely.

Our hope is that you will be in contact with us if you have any health concerns!

Please feel free to call our office or message us on the Health Myself portal. Although most of us are working off site, we are offering virtual appointments by telephone or video. If we feel that you need to be seen in the office, we will arrange for this.

Every effort is being made in our offices to keep our patients and staff safe. If you are to be seen in the office, you will be asked to arrive wearing a non-medical mask. Here is one of many internet resources on how to make one of these: <https://www.cdc.gov/coronavirus/2019-ncov/downloads/DIY-cloth-face-covering-instructions.pdf>

We are continuing to offer appointments for newborn care, well baby check-ups, certain injections and other essential visits in the office. Check with us if you are wondering if your visit should happen according to usual scheduling guidelines. We can help you decide what is best for you and your family.

Our Diabetes Education, Mental Health and Primary Care@Home programs, as well as our pharmacist and dietitian are here to support our patients virtually. Reach out to them if you need help.

Consider calling us if you have respiratory symptoms and are wondering if you could have Covid-19. We can help you decide if you qualify for testing and we are faster to reach than Telehealth. Here is the latest Covid-19 screening tool from Toronto Public Health: <https://covid19toronto.ca>

We are committed to working together as a family health team and with each of you in order to provide you with the very best care possible. We are all in this together. Let us help you get through these challenging times.

Take good care,

Your Taddle Creek Family Health Team