



Vision

Be ahead of the curve – partners in accessible, integrated primary care for the well-being of our patients and ourselves.

Mission

Provide access to effective, comprehensive, patient-centred, team-based primary care, which supports self-management, emphasizes health promotion/disease prevention and enhances the management of individuals with chronic diseases through programs that are well linked with other local health and community services.

Values

- Patient and family-centred
- Positive energy
- Communication
- Accessibility
- Collaborative Care

Strategic Priorities and Strategies

Patient Care:

Provide high quality, responsive and patient-centred care to improve the health of Taddle Creek patients and our community

- Ensure programs and groups are meeting patient needs
- Focus on quality improvements that will enhance the patient experience
- Engage PFAC to drive patient care improvements
- Harness resources to advocate for and empower patients

People:

- Focus on workplace well-being to support our team
- Prioritize retaining our people by welcoming and supporting them
- Provide educational opportunities to better equip people for success
- Advocate for sustainable funding

Foster a strong and resilient organization that creates the conditions necessary for Taddle Creek's people to thrive

Organizational Effectiveness:

Build our leadership capacity through sound governance

- Identify board development priorities (especially succession planning)
- Focus on mobilizing our strategic projects
- Champion all the work (including invisible work) we do with the broader community
- Continuously review governance policies and procedures

- Enhance use of our digital tools and our electronic health record (eMR)
- Ensure the team has access to and is trained on digital tools and our eMR
- Safeguard patient information and the organization's assets
- Keep abreast of technological requirements, adopt as necessary and harmonize across suites

Optimize technology to make care easier to access and deliver

Partnerships:

- Join with our partners for system transformation
- Engage intentionally with partners to increase service capacity
- Learn new strategies from partners in order to improve

Partner with others to leverage resources and build our capacity to better serve Taddle Creek patients and our community